



User's manual

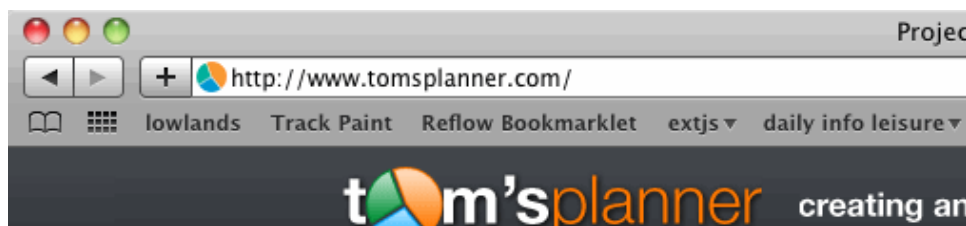
1. Introduction	2
2. Installation & Requirements	2
3. Your Tom's Planner account & login	3
4. Open & Save	3
5. Grid	5
<i>Rows and groups</i>	5
<i>Columns</i>	6
<i>Periods</i>	8
<i>Symbols</i>	9
<i>Comments</i>	10
<i>Dependencies</i>	10
6. Blue timeline	12
7. Legend	13
8. Logo	14
9. Plugins	15
<i>Reference date line</i>	15
<i>Total duration in group headers</i>	16
<i>Special columns</i>	16
10. Import & Export	16
11. Sharing and collaboration	21
12. Include in presentations or reports	23
13. Printing	24
14. Ipad & Iphone	24
15. Frequently Asked Question (FAQ)	26
Appendix A. Settings for saving schedules locally in Firefox on the PC	27
Appendix B. Settings for saving local schedules in Firefox on the Mac	29
Appendix C Trouble shooting	31

1. Introduction

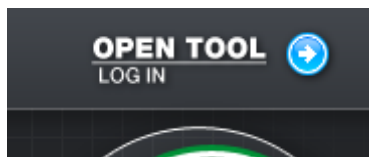
Tom's Planner enables you to create and share project schedules (Gantt Charts). Tom's Planner can be used to schedule projects, events and manage assets or resources.

2. Installation & Requirements

Tom's Planner is an online application and works in your browser. Just open a browser like Internet Explorer, Google Chrome, Safari or Firefox and go to www.tomsplanner.com.



On the homepage click the 'open tool' button and a new browser window will open which will load the tool automatically.



Tom's Planner will work in almost any major modern browser with JavaScript enabled on any modern Mac, PC, iPad or iPhone.

During development Tom's Planner is continuously tested on: Windows XP, Windows 7 and Mac OS X Lion using the browsers: Internet Explorer 7 and 9 and the latest versions of Google chrome, Safari and FireFox.

The minimum requirements in terms of processor speed and memory are hard to determine. We are pretty sure that every computer younger than 5 years will run Tom's Planner without any problems.

3. Your Tom's Planner account & login

You will be asked to login when you open the tool. To log in you will need a Tom's Planner account which can be obtained by signing up at www.tomsplanner.com.

To change your email address, password, first name, last name and email preferences click on the 'my account' link in the right top corner of the tool. The window that opens is fairly self explanatory and will also enable you to cancel, upgrade and downgrade your account.

4. Open & Save

You can save your schedule offline in a text file on your own computer or you can save your schedule online on one of our servers (in the cloud).

When you choose to save your schedule online, it will be saved on our servers in the same way as for example your email is saved on the Hotmail or Gmail servers. You can access your schedules from any computer, anywhere and anytime.

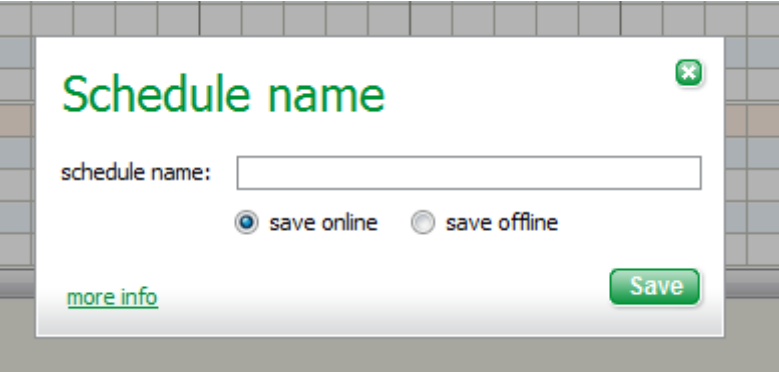
Saving your schedule locally means that you save it on your own computer or network, as you would with for example a Word or Excel file.

Tip: The browser Firefox tends to download files to your default download folder. This is not ideal since each project probably will have its own folder on your computer. If you want to determine where on your hard disk your schedules will be saved, you will have to adjust two settings in your browser. This is relatively easy and explained step by step in appendix A and B of this manual.

Saving online enables you to collaborate with others on the schedule, share it online and access it from any computer with an internet connection. You'll have all your schedules in one place and auto-save will make sure you'll never lose your work.

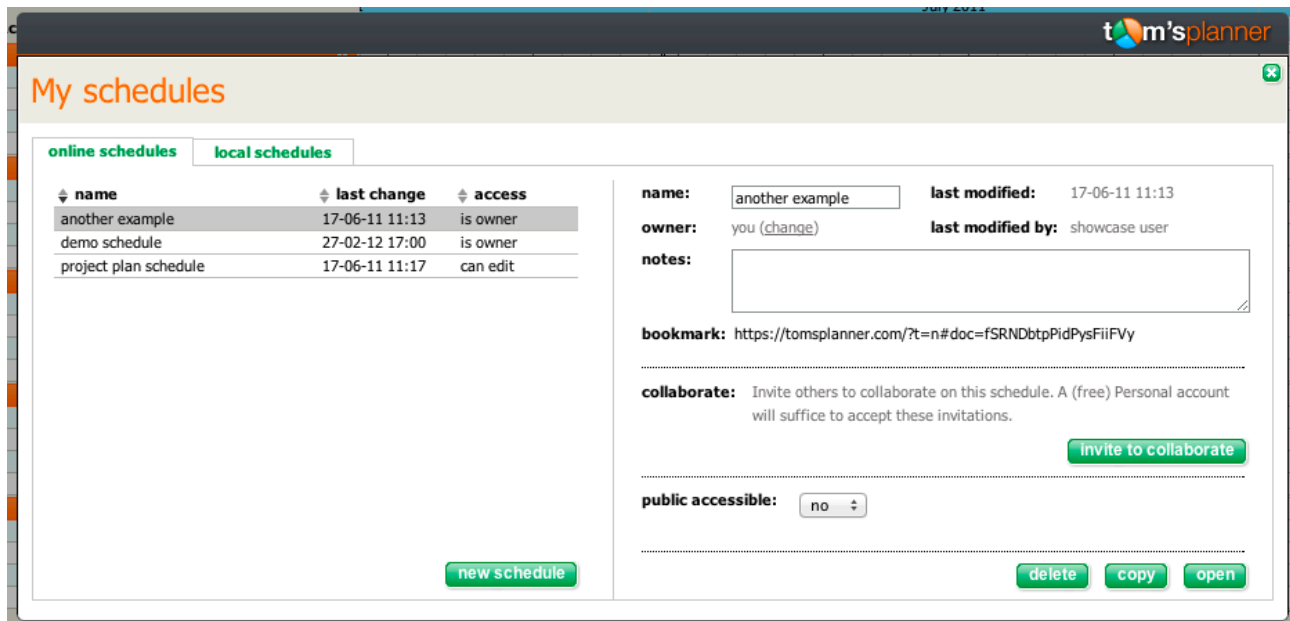
If your schedule contains confidential information and you don't feel comfortable storing it on our servers, storing your schedules offline is the best and safest option for you.

The situation might occur that you want to save files online that you have stored locally or the other way around. In that case you open the locally or online saved file in Tom's Planner and click the save button, in this window you can select to save the schedule online or offline.



All projects that are saved online will automatically be auto-saved when you are working on them. Every minute the last changes will be saved. Auto-save doesn't work with projects that are stored locally!

When you want to open a schedule click on the 'open schedule' button in the toolbar. The 'My schedules' window will open.



Your online schedules will be listed on the left side. You can select one by double clicking or selecting and then clicking the 'open' button at the bottom of the window.

If you want to remove an online schedule, click on the 'my schedules' button in the tool bar, select the project and click on the 'delete' button. Be sure to save this project offline first.

If you want to open a local schedule, click the tab 'local schedules'. Here you can upload schedules from your computer.

To change the name of an online saved schedule, you have two options: you can change the name in the settings menu on the right side of the window or choose a different name when saving the schedule.

On the right top corner of the 'my schedules' window detailed information is displayed about the selected schedule. You can see who the owner is, when it was last modified and who modified it. You can also add notes or details to the schedule file.

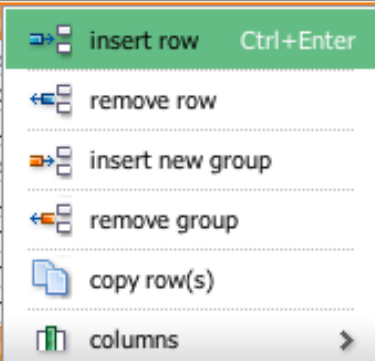
You can save your schedule at any time by just entering ctrl+s on a PC or cmd+s on a Mac on your keyboard.

5. Grid

Rows and groups

The (horizontal) rows in Tom's Planner are called activities but they could also signify resources or assets in your schedule. You can organize your activities in several groups. You can insert or remove groups and activities by right clicking the left area of your schedule.

Project stag...	Resources	Completion	29	2	3
Proposal	Name	Done	▼		
CS	clientside				
First scan org...	Paul Jones, Tom Sm...	Ok			
Concept	Name	Done	▼		
Wireframes	Tom Smith	Late			
Concept desc...	Tom Smith	In progress			
Design	Na	s	▼		
Sketching	Lar				
Photography	Jac				
Feedback	Paul				
Final design	Lar				
Proposal	Paul				
Brainstorm	Tom				
Problem defin...	Tom				
Report	Tom				
Market scan	Na				
Technical i...	Name	Pending	▼		
Classification	Class				



To sort activities or groups just drag and drop them up or down by selecting them (use the shift or ctrl key to select multiple rows/groups) and drag them up or down by their drag-handler on the left side of the row.

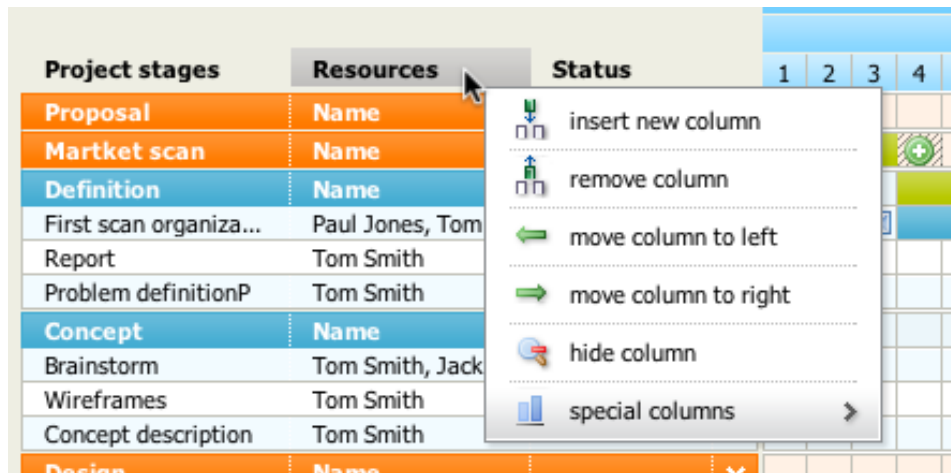
Market scan	Name	Done	▼		
Definition	Name	Done	▼		
First scan org...	Paul Jones, Tom Smith	Ok			
Report	Tom Smith	Ok			
Problem defin...	Tom Smith	Ok			

You can also copy and paste rows or groups within a schedule or between different schedules. A typical workflow for copying rows and groups from one schedule to another would be:

1. open a schedule in Tom's Planner
2. select the groups or rows you want to copy by left clicking on them with your mouse (keep the shift key pressed when you want to select multiple rows or groups)
3. right click the selected items and choose the option 'copy row(s)' or 'copy group(s)' from the menu that appears
4. click the 'open schedule' button in the top toolbar and open the schedule you want to copy your rows or groups to.
5. the schedule you were working in will be closed and replaced by the new schedule you are opening.
6. now you can right click any group or row and choose paste row/group and the rows or groups from the previous schedule will be inserted in the new schedule.

Columns

Columns can be inserted, moved, hidden, showed or deleted by right clicking the left area in your schedule or right clicking the header of the columns:



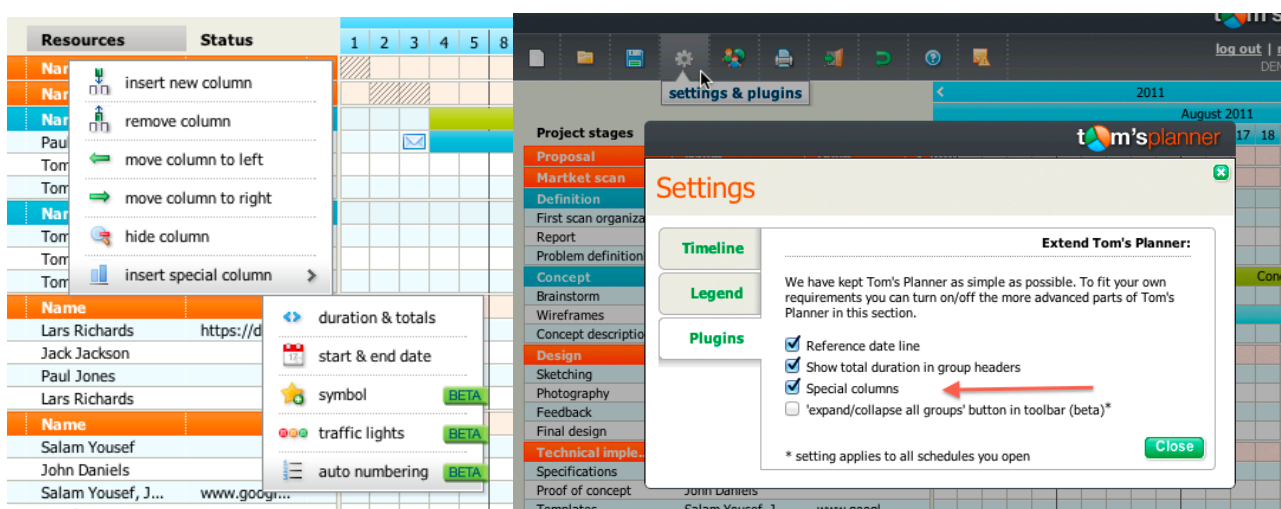
You can adjust the width of each column by dragging the border between two columns with your mouse.



Dragging the border between two columns enables you to change the width of each column

There are different types of columns. When you have disabled the special columns plugin you can only use text columns, but when you have enabled the special columns plugin (see the chapter about plugins) there are various options available.

By right clicking a column header and choosing the special columns option in the menu you can insert special columns. Be sure that the 'special' columns are turned on in the plugin tab of the schedule settings



right click the column header to turn insert specific special columns

turn on special columns through the plugin settings of your schedule

Text column

When you start with a new schedule it contains three text columns. These columns can be renamed and used in whatever way you like. For example in this image below the first column is named 'project stage' and is used to describe the nature of the activity, the second column is named 'resources' and is used to indicate who is doing the activity and the third and final column is named 'completion' and is used to indicate whether an activity is finished or not.

Project stages	Resources	Status	1	2
Proposal	Name	Done	▼	
Proposal	Paul Jones			
Markt scan	Name	Done	▶	
Definition	Name	Done	▼	
First scan organiza...	Paul Jones, Tom...	Ok		
Report	Tom Smith	Ok		

The label of each column can be edited. Just left click on it. You can also move columns to the left or right and hide them through the richtclick menu of each column.

Start & End date column

The start date column shows the start date of the first period or symbol in the row. You can change the startdate by just clicking on the date itself.

Start	1	2	3	4	5	8	9
01-08-11							
01-08-11							
02-08-11							
03-08-11							
11-08-11							
15-08-11							
17-08-11							
18-08-11							
19-08-11							
25-08-11							

The end date column shows the start date of the first period or symbol in the row. You can change the startdate by just clicking on the date itself.

End	29	1	2	3	4	5
02-08-11						
02-08-11						
04-08-11						
03-08-11						
15-08-11						
17-08-11						
18-08-11						
19-08-11						
24-08-11						

Duration column

The duration column shows the duration of the planned periods in the row itself on the left side and the total duration of a group on the right side. You can adjust the duration per row by clicking on the left part of this column but you can't change the totals on the right side. These are calculated by the tool.

us	Days / Total	29	1	2	3	4	5	8
e	4.0							
	2.0							
	2.0							
e	8.0 17.0							

duration column

Symbol

The symbols column allows you to have a column where you can set a symbol on every row. When you add a symbol to the column it will also appear in the legend. You can right or left click this column to set/change or remove a symbol.

ources	Symbol	1	2	3	4	5	8	9	10
ne									
m Yousef	→								
n Daniels	✓								
m Yousef, J...	⚠								
George	✓								
n Daniels	✓								

symbol column

Traffic lights

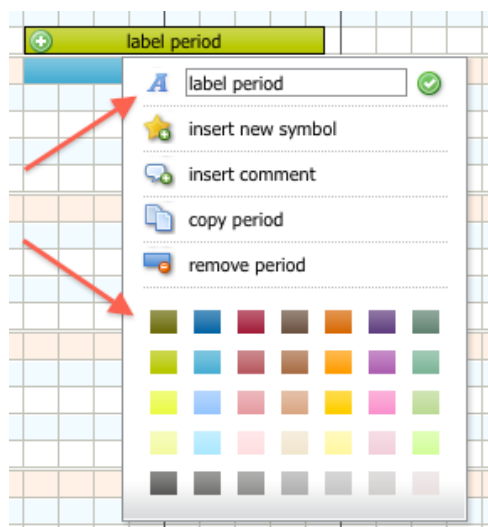
The Traffic lights column allows you to have a column where each row has a traffic light which you can turn to green, orange or red. This could for instance indicate an indication of the risk that a task is going to fail or an indication of how the preparations are going. You can right or left click this column to set/change or remove a trafficlight.

sources	Prep.	1	2	3	4	5	8
ne	●●●						
m Yousef	●●●						
n Daniels	●●●						
m Yousef, J...	●●●						
George	●●●						
n Daniels	●●●						
ne	●●●						

traffic light column

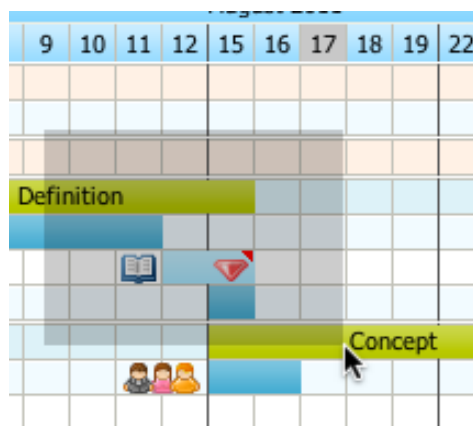
Periods

The colored bars in the rows are called periods in Tom's Planner. You can add periods to your schedule by right clicking on the grid and choosing the option 'insert new period'. If you already have periods listed in your legend you can drag & drop them directly into your schedule. With drag & drop you can change their start time/date (position horizontally in the grid) and the duration (width) of the period. If you right click a period you will be offered the option to change the color of your period and add a label to it. The colors you use will automatically be added to the legend.



add a label or change the color of a period

If you want to move more than one period at a time you can select multiple periods at once by holding the shift key down and clicking the individual periods in the grid. You can also select multiple periods by dragging your mouse over the grid.

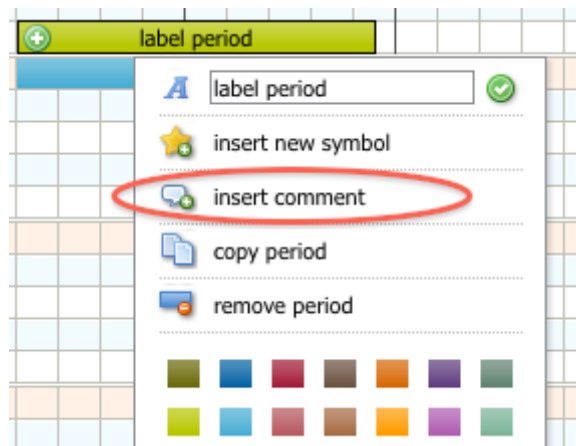


Symbols

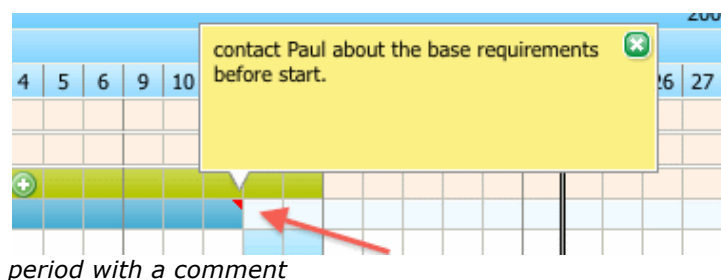
Symbols can be used to mark certain points in time like a milestone in a project. You can choose from a wide variety of symbols. To insert them right click the grid and choose the option 'insert new symbol'. If you already have symbols listed in your legend you can drag & drop them directly into your schedule. You can move symbols around the grid by drag and dropping them with your mouse.

Comments

You can add comments to periods and symbols. Just right click a period and choose 'insert new comment' in the menu.



After you have inserted a new comment a small red triangle will appear in the right top corner of the period. Hover you mouse over the period or clicking this red triangle will open the comment.

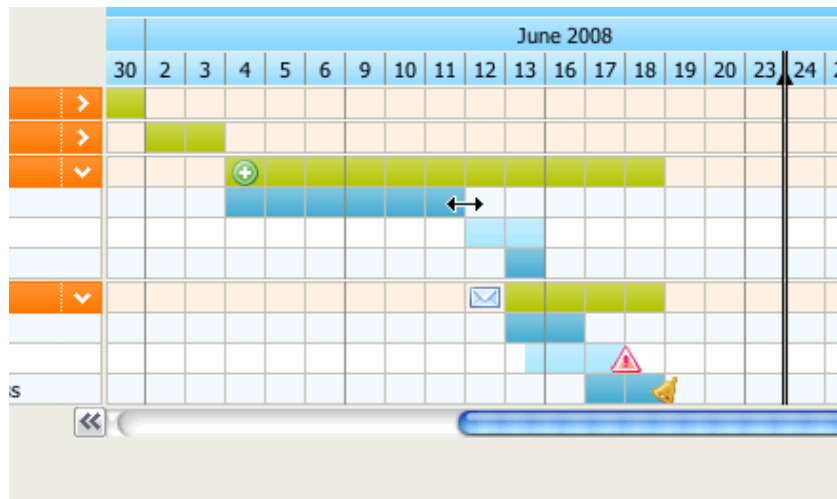


To remove a comment from a period right click the period and choose 'remove comment' from the menu that appears. You can't print comments (yet).

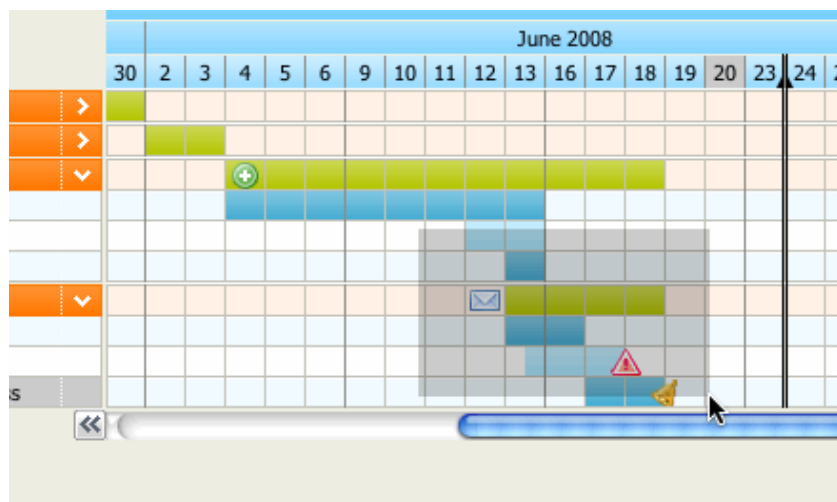
Dependencies

Activities can be dependent on each other. An example: activity 'B' starts when activity 'A' is finished. If activity 'A' takes longer activity 'B' will start later. Tom's Planner does not have an option to add automatically updating dependencies to your schedule as you might know this from (the often overly complex) mainstream project management applications.

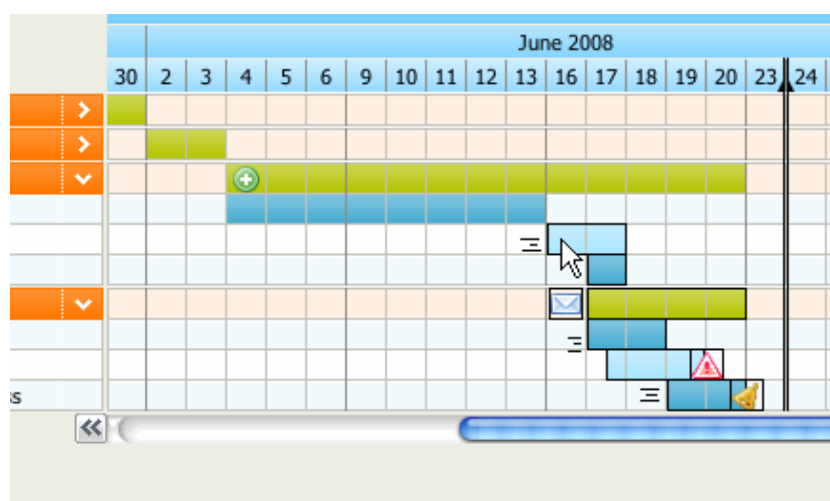
However in Tom's Planner you can manually set temporary dependencies. This is done by selecting multiple periods and symbols at once. You can do this by keeping the shift key pressed when you click on various periods and symbols or by dragging your mouse over the grid. After selecting multiple periods and/or symbols they are temporarily linked and you can drag them all at once to a different position. A typical update of your schedule would look like this:



the first blue task takes two more days so we extend the period by dragging it's right border to the right



select all the following periods and symbols by simply dragging the mouse over them



move the selected items two days to the right with drag & drop

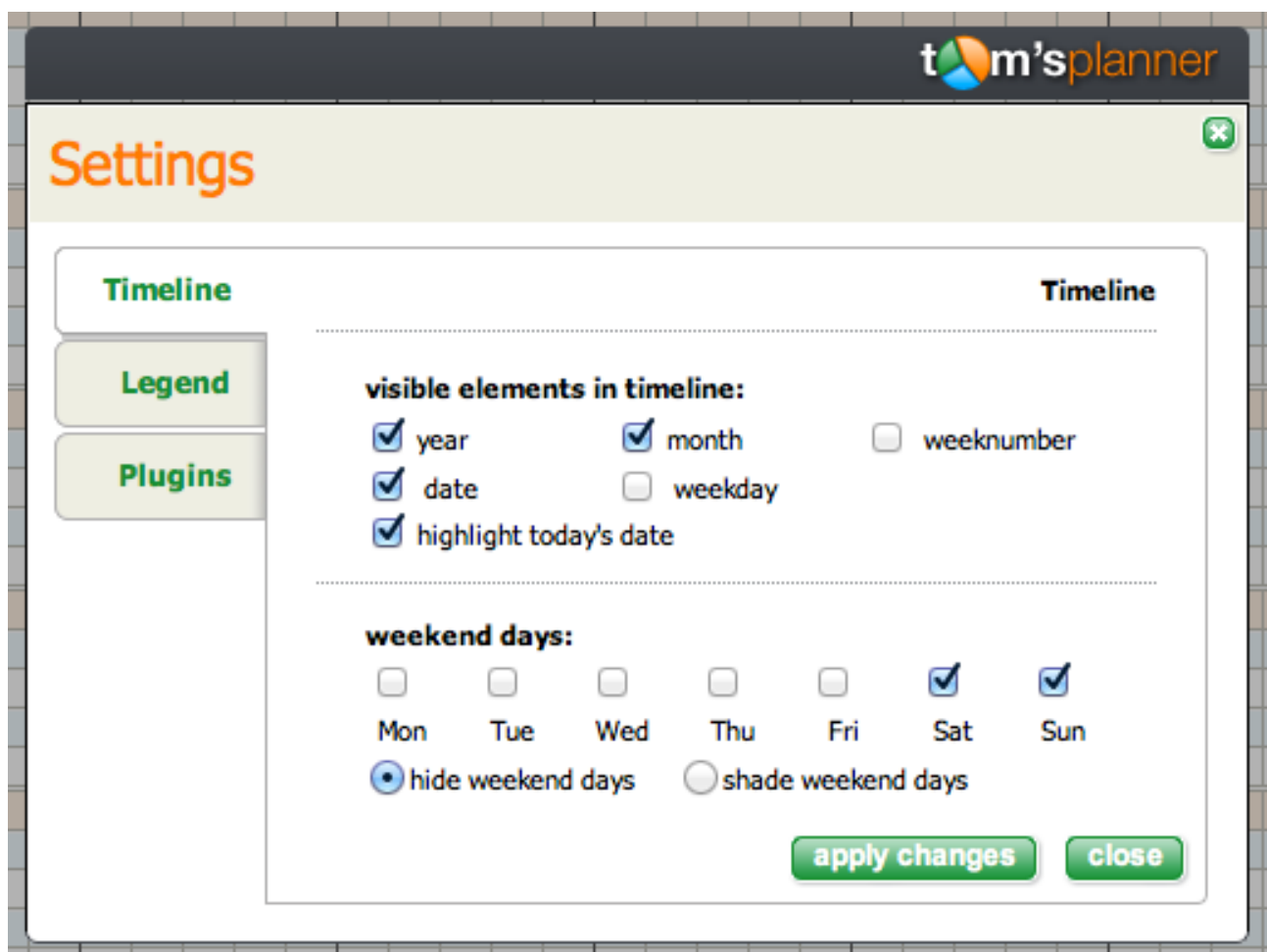
This way of working with dependencies keeps the interface easy to use, saves time when setting up a schedule and when updating a schedule it will keep you actively involved in all the consequences of your changes.

6. Blue timeline

To change the layout and settings of the timeline right click the timeline and choose the 'change timeline' option in the menu or click the 'schedule settings' button in the button bar.

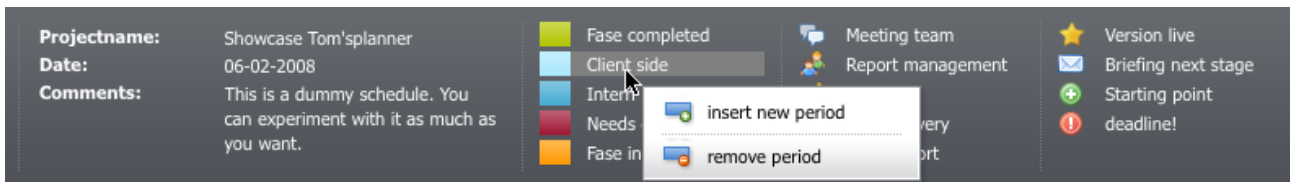
In the timeline setting dialogue you can choose the following:

- Visible elements in the timeline
Depending on the schedule type you can turn the different elements in the timeline on or off. At least one element must be visible.
- Working hours
When you have an hour or 15/10/5 minutes schedule you can set the hours of a day . It is not possible to define two periods per day (for instance when a workday is split in two by a break or intermission).
- Days in a week
You can also include or exclude week days. You can choose to shade these days or to not display them at all. In the standard schedule Saturday and Sunday are turned off.

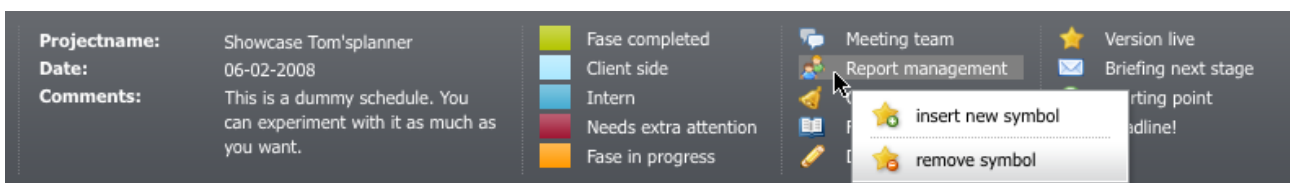


7. Legend

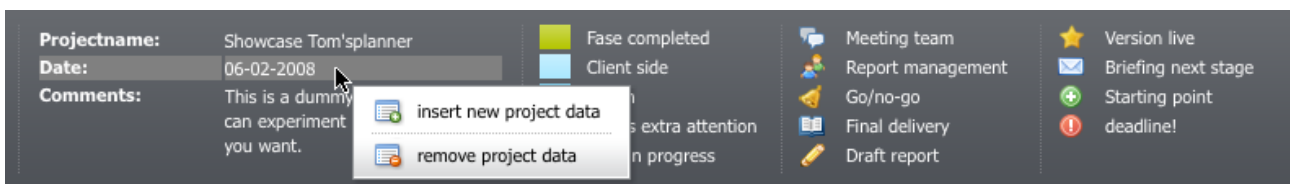
You can turn the legend on or off in the schedules settings (which can be accessed through the toolbar). When you add periods or symbols to your schedule, they will automatically be added to the legend. You can assign your own label to each color or symbol. You can also add or remove colors and symbols by right clicking the legend as follows:



insert and remove periods in a legend

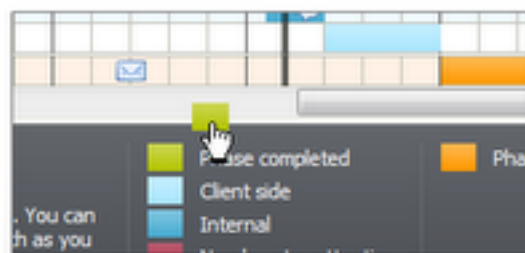


insert and remove symbols in a legend



insert and remove project data in a legend

You can rearrange the order of the elements in the legend with drag & drop. You can also drag elements from the legend into your schedule.

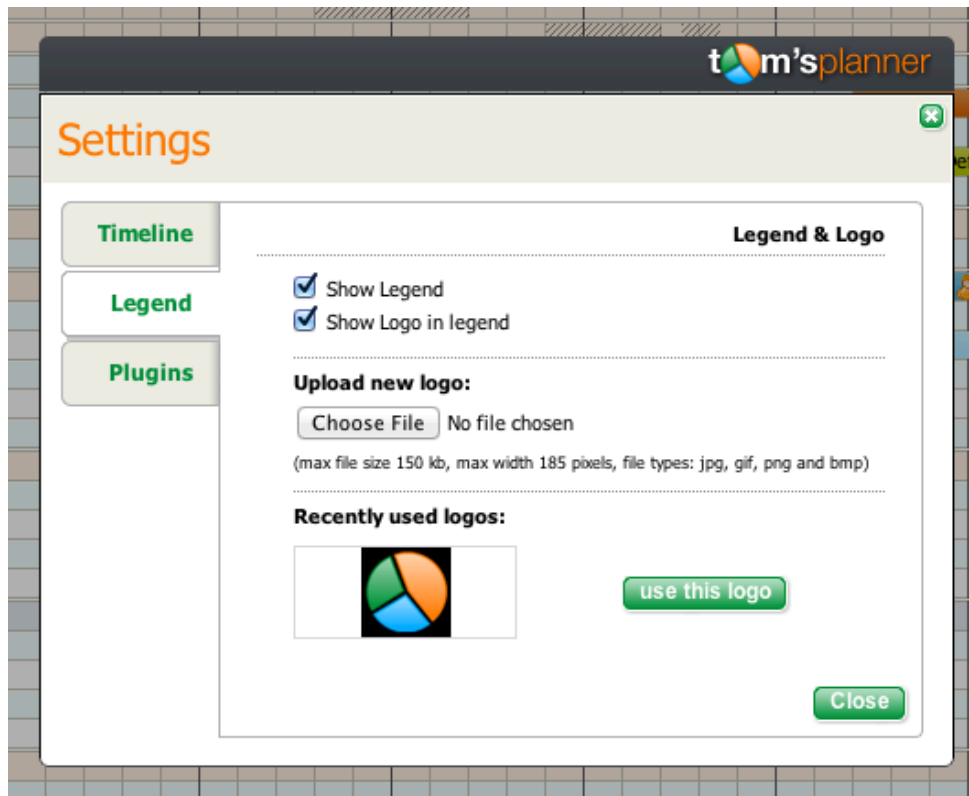


8. Logo

You can add your own logo to your schedule. Just click the 'schedule settings' button in the button bar and click the legend tab in the window that appears.

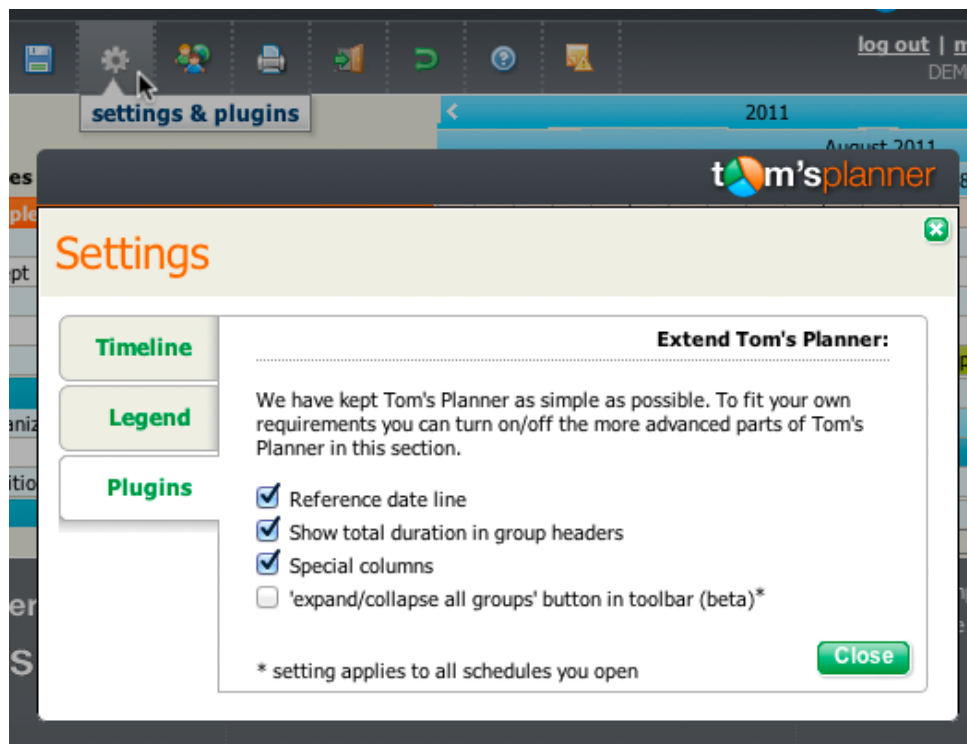
All previously uploaded logos will appear in the logo list. This enables you to reuse the uploaded logos for other schedules. You can remove a logo from the list by right clicking the logo in the list and choosing 'remove logo from list' option in the menu that appears. A logo file can have a maximum file size of 50 kb, a maximum width of 185 pixels and its file type should be: jpg, gif, png or bmp.

If your logo is not visible in the legend please check the checkbox 'show logo in legend'.



9. Plugins

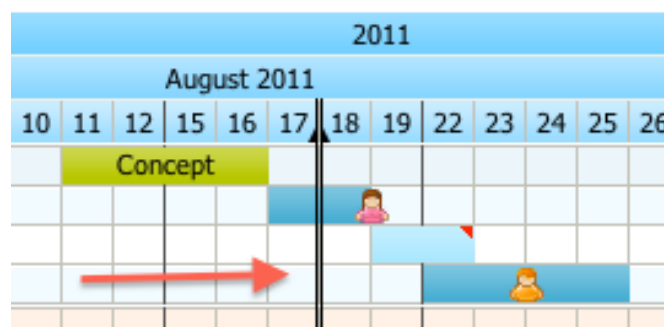
If Tom's Planner is too basic and you are in need of some advanced features? Have a look at the plugin section. Just click on the 'settings & plugins' button in the top toolbar and select the plugin tab in the window that appears.



You can add or remove advanced features yourself. For now the number of plugins is limited but we are working on extending them.

Reference date line

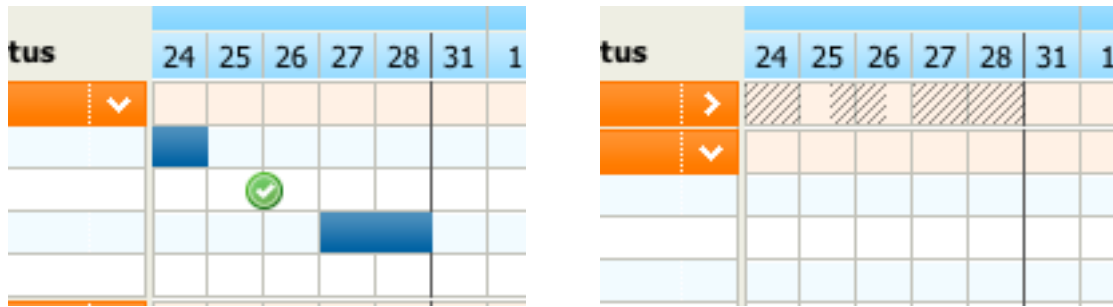
The reference date line is a black vertical line in your schedule that can represent whatever you like. A deadline in your project, your current progress or some special date. You can drag the date line to the left or to the right with your mouse.



To turn the reference date on or off just click on the 'settings & plugins' button in the top toolbar and select the 'plugins' tab.

Total duration in group headers

If you collapse a group this plugin shows you with a pattern where you have activities and milestones planned in that particular group.

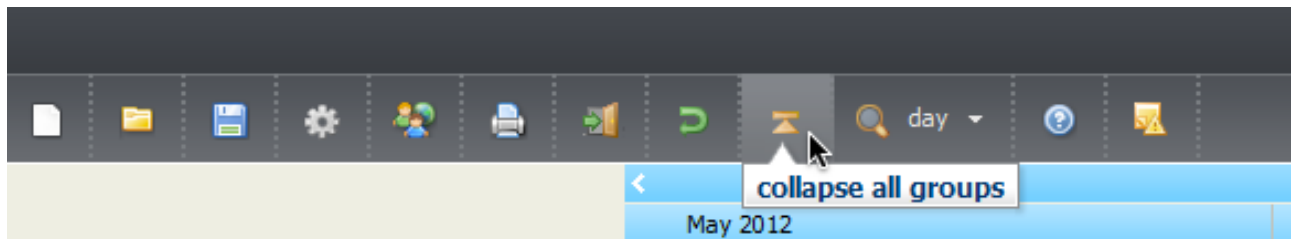


Special columns

A new schedule always contains three standard text columns on the left side of the grid. By turning on the special columns plugin you get access to a number of other types of columns. You can add them through the plugin settings panel or by right clicking one of the columns and choosing the 'insert column' option in the menu that appears. For now there are three additional column types: start date, end date and duration. In the chapter about the grid in this manual you can find more information on each column type.

'Expand/Collapse all groups' button

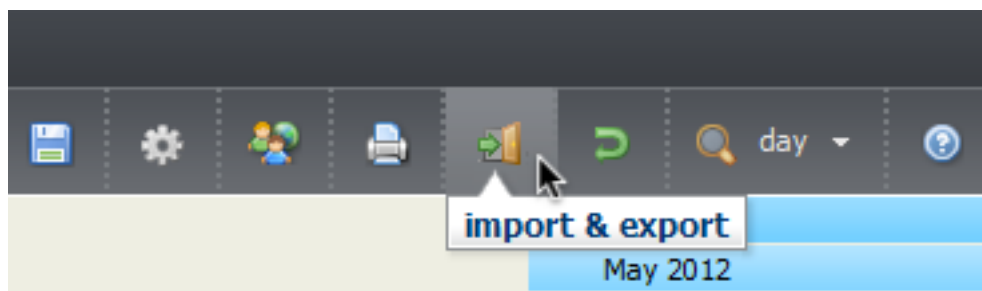
This plugin adds an extra button to your toolbar that allows you to expand or collapse all the groups at once.



10. Import & Export

You can import Excel, MS Project, CSV (comma delimited) and JSON files or you can copy and paste tables from for instance Word documents or webpages into Tom's Planner. You can export your schedule to MS Project, CSV, JSON, Excel, PDF or an image file.

To import or export files just click the 'Import & Export' button on the toolbar.



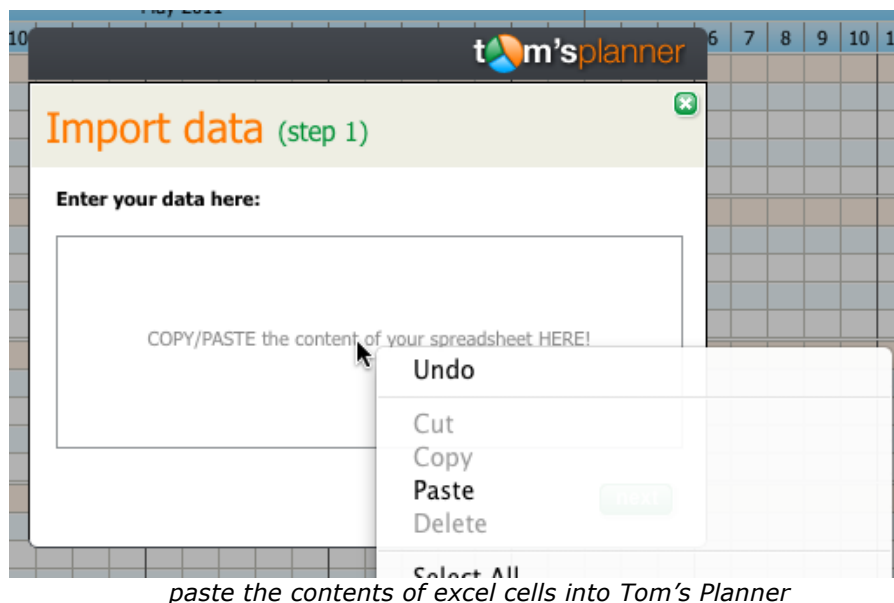
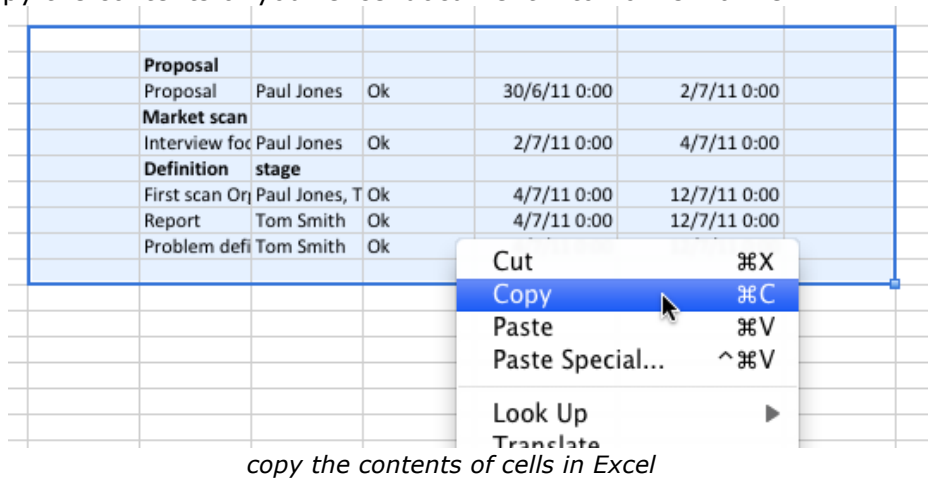
Import MS Project

If you choose to import a MS Project file you will be asked to upload a Microsoft Project file (the file with the 'mpp' extension) and it will automatically be opened in Tom's Planner as a new schedule.

Import Excel (or any other spreadsheet application)

Importing Excel data is a simple three step process:

Step 1: Copy the contents of your excel document into Tom's Planner.



Step 2: After you have pasted the data into Tom's Planner you will be asked if you want to create a new schedule with the imported data or if you would like to add it as a new group to your existing schedule.

Step 3: In the third step you can match the different columns in your spreadsheet with the columns in your Tom's Planner schedule. Tom's Planner will make a best but do review these settings.

Import data (step 3)

Indicate what each column means:

new column new column new column start date end date

Proposal				
Proposal	Paul Jones	Ok	30/6/11 0:00	2/7/11 0:00
Market scan				
Interview focus group	Paul Jones	Ok	2/7/11 0:00	4/7/11 0:00
Definition	stage			
First scan	Paul Jones, Tom Smith	Ok	4/7/11 0:00	12/7/11 0:00
Report	Tom Smith	Ok	4/7/11 0:00	12/7/11 0:00

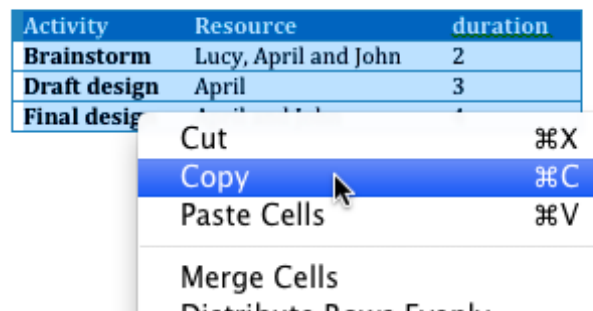
☐ use top row as headers

back import

make sure that every column will be imported correctly

Import tables from Word documents or Internet Pages

This works in exactly the same way as importing data from Excel (see previous page). The only difference is that you copy the data from for instance a Word document and not from an Excel spreadsheet:



copy the contents of a table in Word

Results might vary from table to table and depends on the way the tables are formatted by the author. If you run into any problems be sure to contact us at tom@tomsplanner.com.

Import CSV files

Importing CSV files is the same as importing Excel files. However you will be able to upload your CSV file directly instead of having to copy/paste the file contents into the tool.

Import/Export JSON

JSON is the format in which the schedules are stored in the database. These files contain all the possible information in your schedule. You can use these files best if you want to make a back up or when you are a developer and want to integrate Tom's Planner with other applications. More information on the JSON structure can be found here:

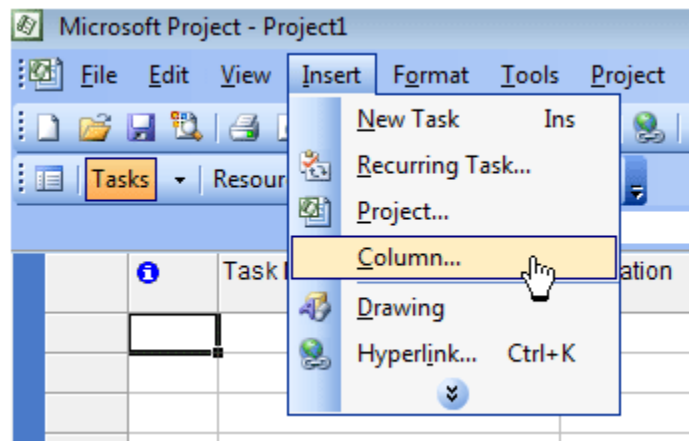
<https://tomsplanner.com/documentation/export-import-json.pdf>

Export to MS Project

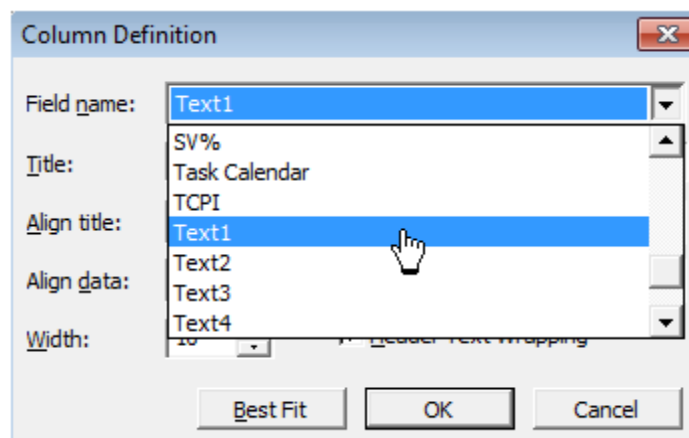
Your schedule will be exported to a xml file which can be opened in MS Project. after opening this file in MS project only one of your columns on the left side of your schedule will be visible. You can make the other columns visible as well by following the following instructions:

MS Project 2003 & MS Project 2007:

First click on 'insert' in the top menu and select the 'column' option in the menu that appears.

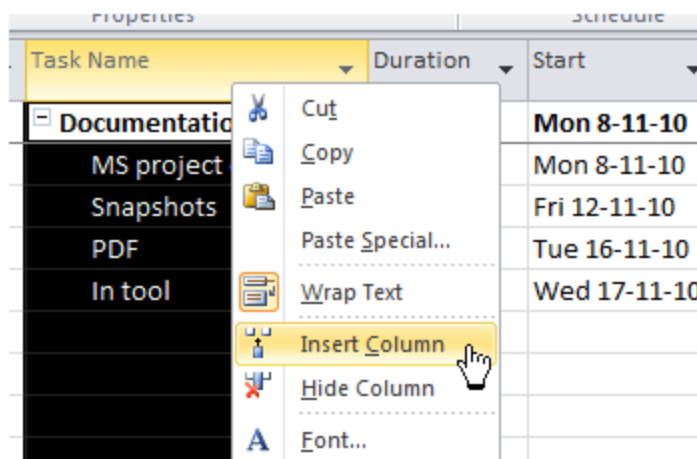


In the window that appears scroll to the column types Text1 to Text10. Selecting the first types will make your other columns appear.

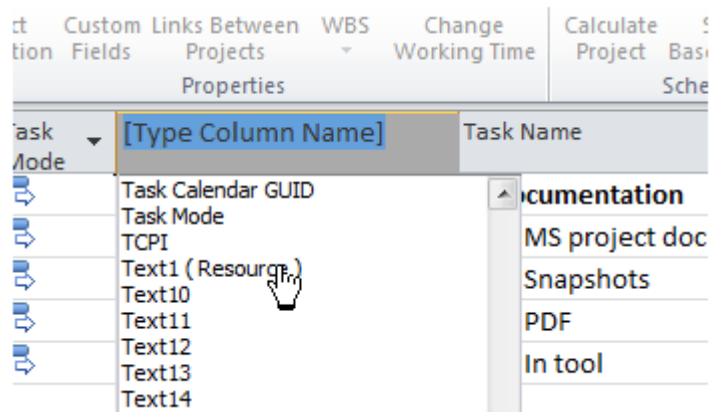


MS Project 2010:

In MS Project 2010 right click on one of the visible columns in your Gantt chart and choose the 'Insert Column' option in the menu that appears.



Then scroll to the column types Text1 to Text10. Selecting the first types will make your other columns appear.



Export to Excel and CSV

More information on the results of the export to Excel and CSV can be found here:
<https://tomsplanner.com/documentation/export-to-excel-csv.pdf>

Export to PDF and Image file

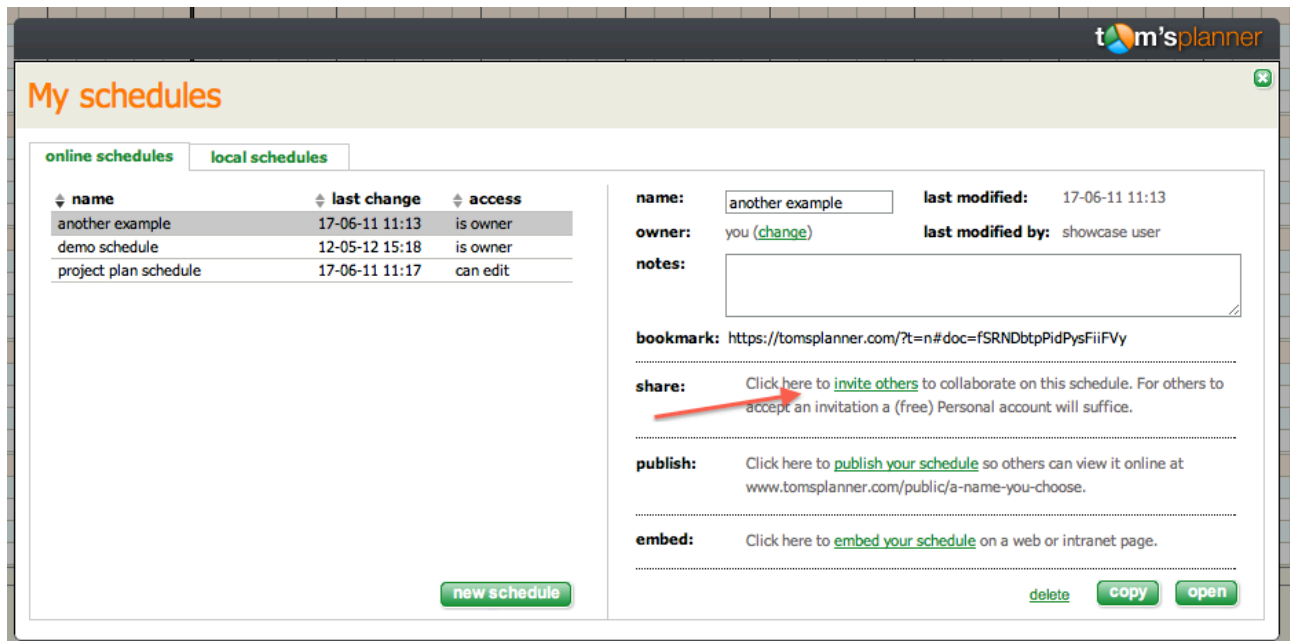
More details on the export to PDF and Image files can be found on page 24 in the chapter on printing.

11. Sharing and collaboration

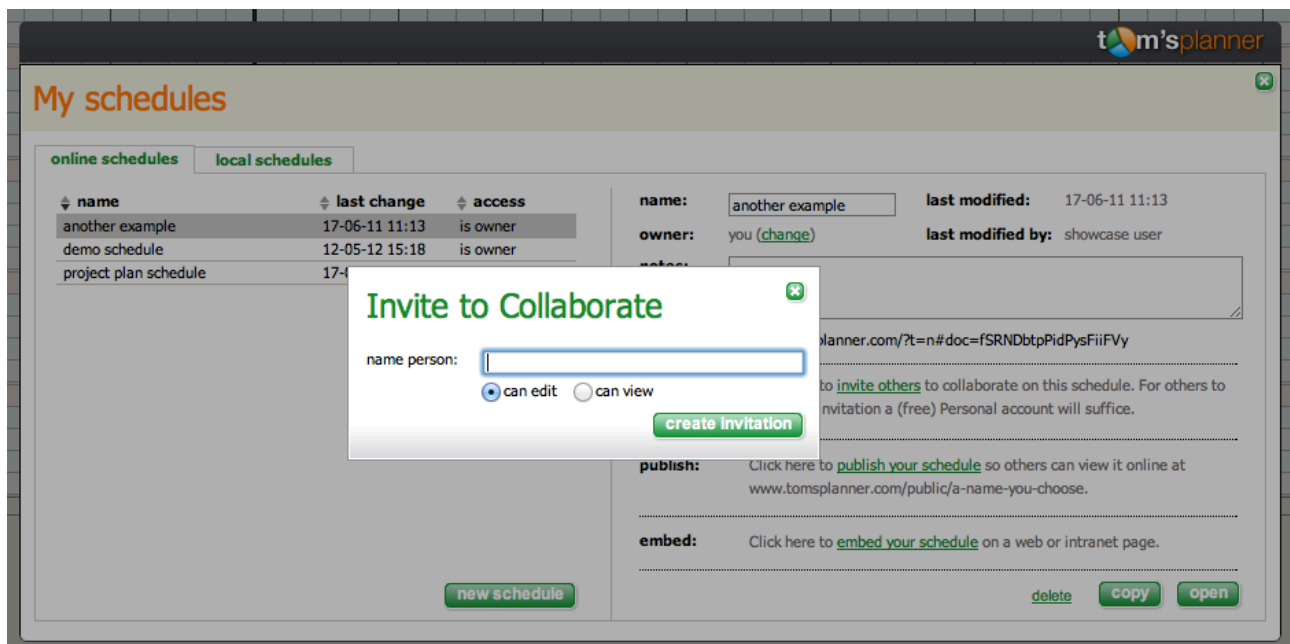
There are different ways in which you can share & collaborate on projects.

Collaborate

As the owner of a project schedule, you can invite others to collaborate on it. To invite others open the 'My schedules' window and click on the schedule you would like to share so you can click on the 'invite others' link on the right hand side.



A new window will open.



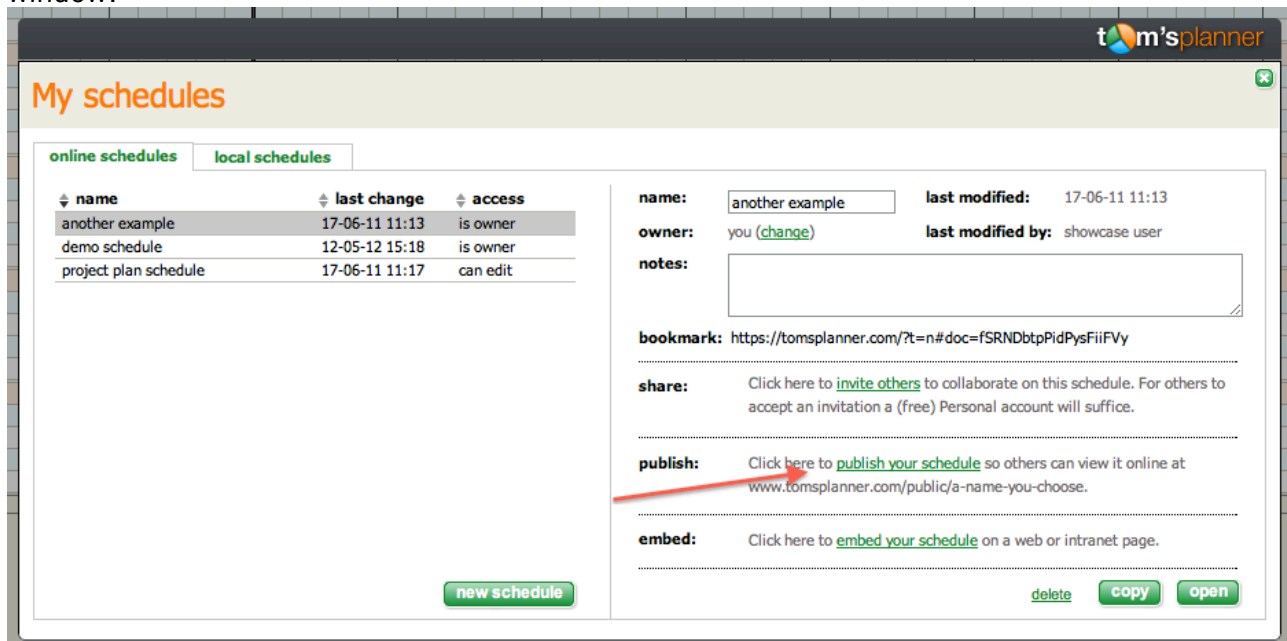
Here you enter the name of the person you want to invite, select the rights you want to apply ('can edit' or 'can view') and then click 'create invitation'. A new window will open with a link. Copy the link to an email window and send the invite through email. This link is personal and

ensures you that you are the only one who is able to invite others and have control over who is able to edit and view the schedule.

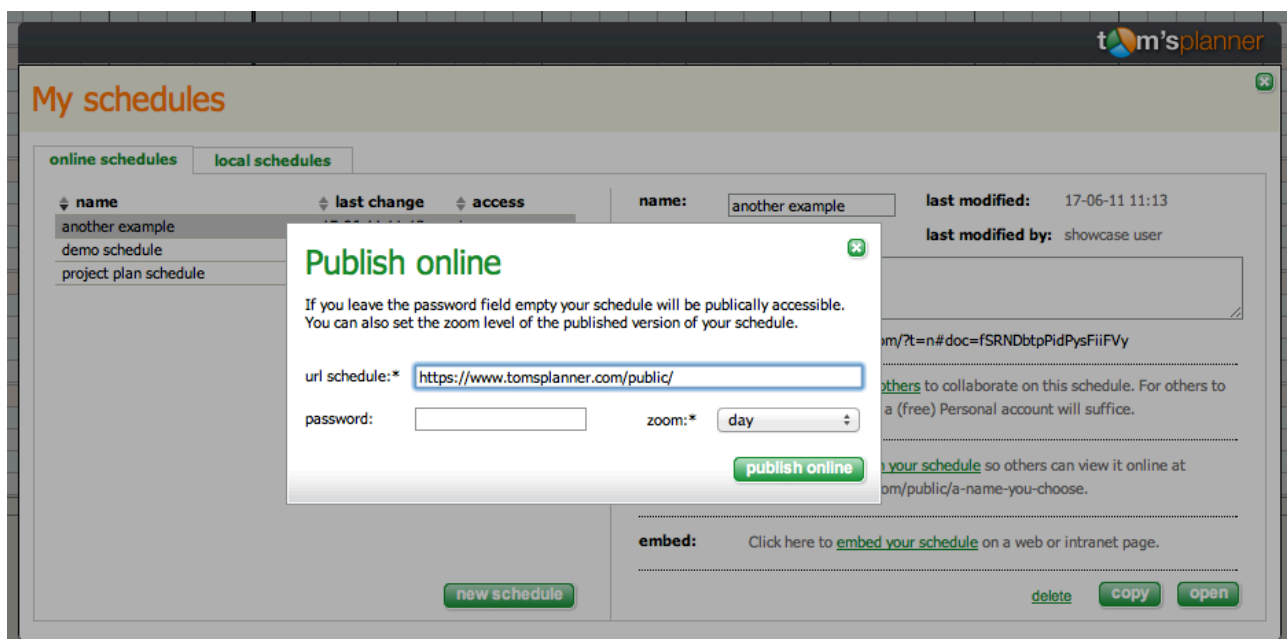
If you want to adjust the rights you have given to someone, you can do so in the settings of the schedule by checking the select box behind the team members name. If you select 'none', that person is no longer able to view and/or edit the project. In the top of the settings window in 'My schedules' you can also see who has last modified the project.

Publish

If you want to publish your schedule online and share it with more people than just your team members click the 'publish your schedule' link on the right hand side of the 'my schedules' window.



A new window will open.



Personify the url by adding for example the name of the schedule. You can also add a password to the published version, which means that only by entering the password first, can

the project schedule be viewed.

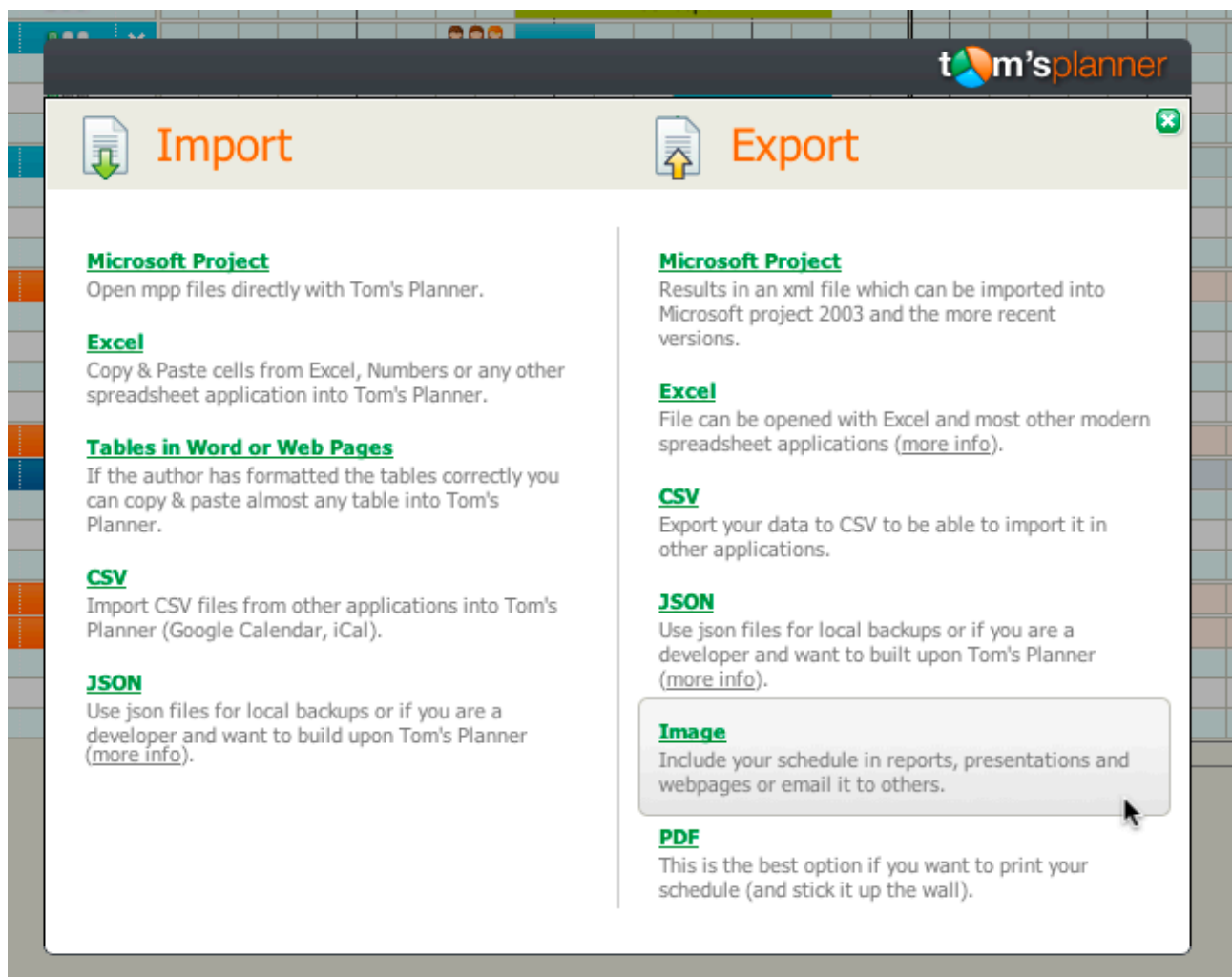
The schedule will be published 'read only'. So if someone takes a look at the published schedule he/she will not be able to make changes to it. It will however be automatically updated when you make changes to the original schedule. If you want to unpublish or change the publish settings just click the 'edit publish settings' in the my schedules panel. This link will appear after you published the schedule.

Embed

You can also choose to embed the schedule in a website or blog. This works the same as for example a YouTube video. To embed the project schedule in your website, intranet, blog or any other Internet environment, you click on the 'embed your schedule' link. Optionally you can set a password.

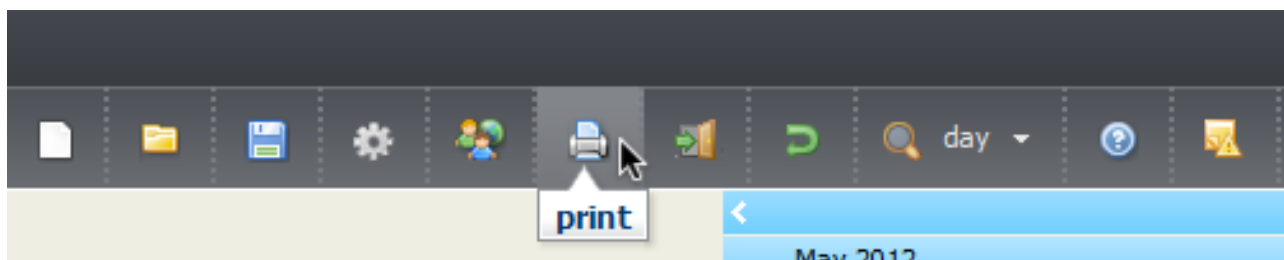
12. Include in presentations or reports

You can export your schedule to an image by simply clicking the 'Import & Export' button in the toolbar, choosing the 'Image file' option and including the image directly into your report or presentation. You can also send this image by email to others.

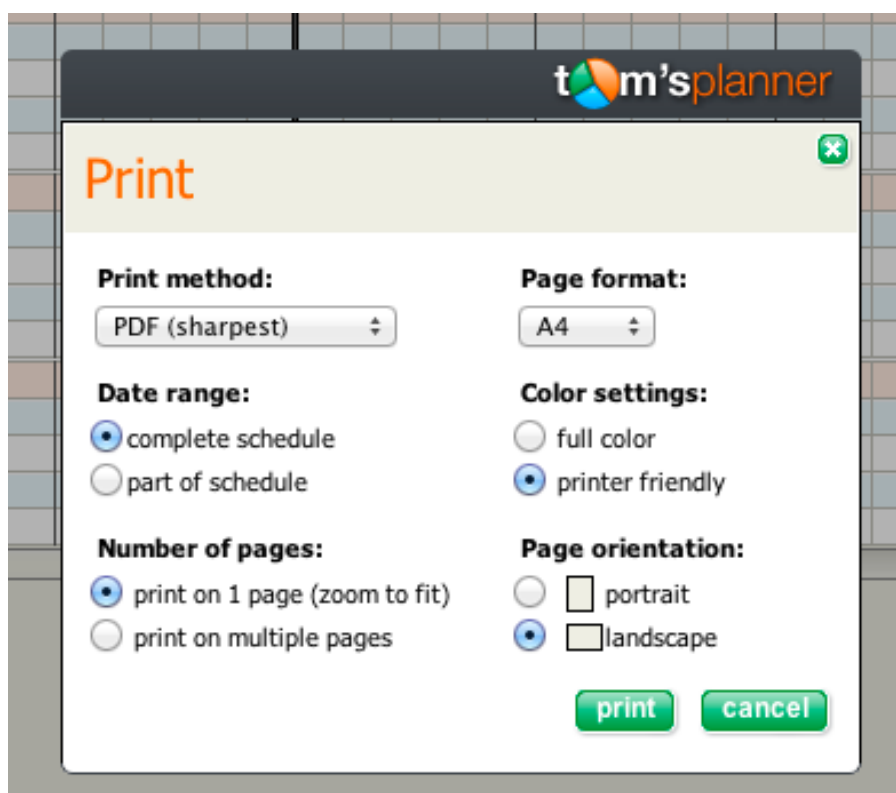


13. Printing

To get a printer friendly version of your schedule, click the 'print schedule' button in the toolbar.



A print dialogue will appear in your screen that allows you to adjust the print settings of your schedule.



You can select which print method you prefer: PDF or through an image file. Click the print button and a new browser window will open which will load a PDF file containing the printer friendly version of your schedule. Loading of this PDF file might take a while but should not take longer than 60 seconds. To open the PDF file you will need Adobe's PDF reader which you can download [here](#) for free.

14. Ipad & Iphone

Tom's Planner is compatible with the iPhone and iPad. There is no need to download a app. Just open Safari on your device and go to www.tomsplanner.com and you are good to go.

There are some small differences between the PC version and iPhone/iPad version though:

1. To access the menus you now need to do a long click instead of a right click. For instance if

you want to change the color of a period just press with your finger on the screen for at least one second at the location of the period and a context menu will appear.

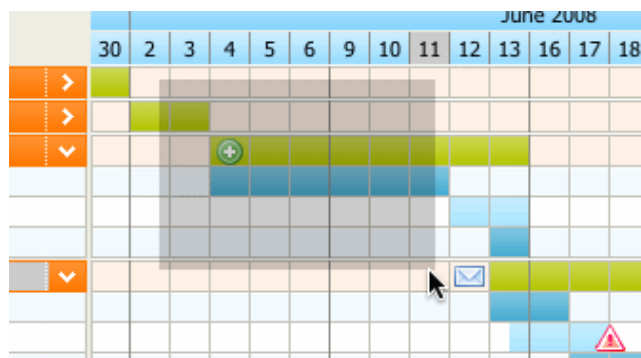
2. On the iPad & iPhone you can zoom in and out using the pinch gesture or by double tapping the screen.



Pinch to zoom in and out

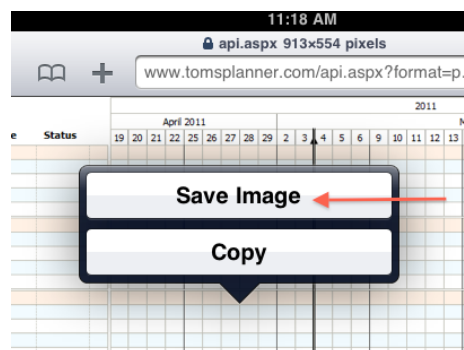
3. You can't upload files on an iPad or iPhone so importing ms project and csv files will not work.

4. Be sure to be totally zoomed out when you are trying to drag select multiple elements in your schedule otherwise your swipe gestures will scroll the schedule instead.



Dragselect multiple elements

5. After exporting your schedule to an image this image will be opened in Safari. If want to add this image to your image collection on your iPad/iPhone so you can download it to your computer just click the image for at least one second and choose the " option

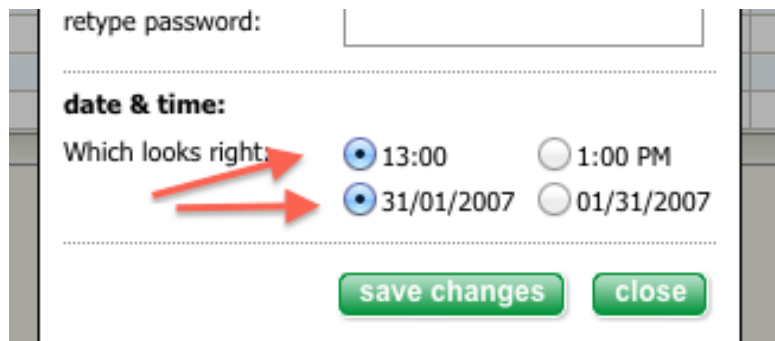


One final note: although Tom's Planner works fine on the iPhone we personally believe that the screen is too small to do any serious work on your schedules. You should consider the iPhone compatibility mainly as a good way to consult your schedules on the go. If you want to make changes to it we advise you to use a device with a bigger screen.

15. Frequently Asked Question (FAQ)

How can change the way dates and times are displayed?

Click on the 'my account' link in the right top corner of the tool. At the bottom of the window that opens you can change the date and time settings.



How can I plan weeks/months/hours/minutes instead of days?

Change the timeline type. Just right click the blue timeline and choose the 'timeline settings' in the menu that will appear. Also see the chapter about the blue timeline in this manual.

How can I change the font size?

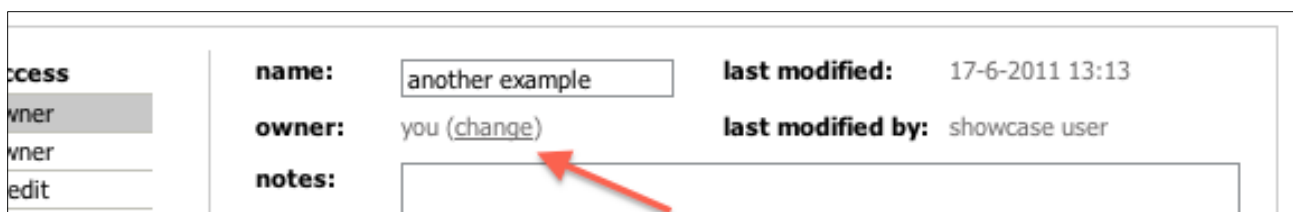
You can't yet. We are sorry. We are aware that the used font size is fairly small. It has been a choice between making the schedules as compact as possible to enable the best overview of your project and usability. We do get questions on how to increase the font size on regular basis so we are aware of the problem. It's on the To Do list to enable the setting of the font size. We found that the text is significantly better readable on Apple's macs and laptops.

How can I transfer my account to someone else?

You can change the email address that is being used to login yourself. Just click on the 'my account' link in the right top corner of the tool after you have logged in and change the email address. To change the payment information please send an email to tom@tomsplanner.com. We will stop the autorenewal of the account and when the account is about to expire the new user will be prompted to make a first payment and enter their payment information.

How can I transfer schedules to another account

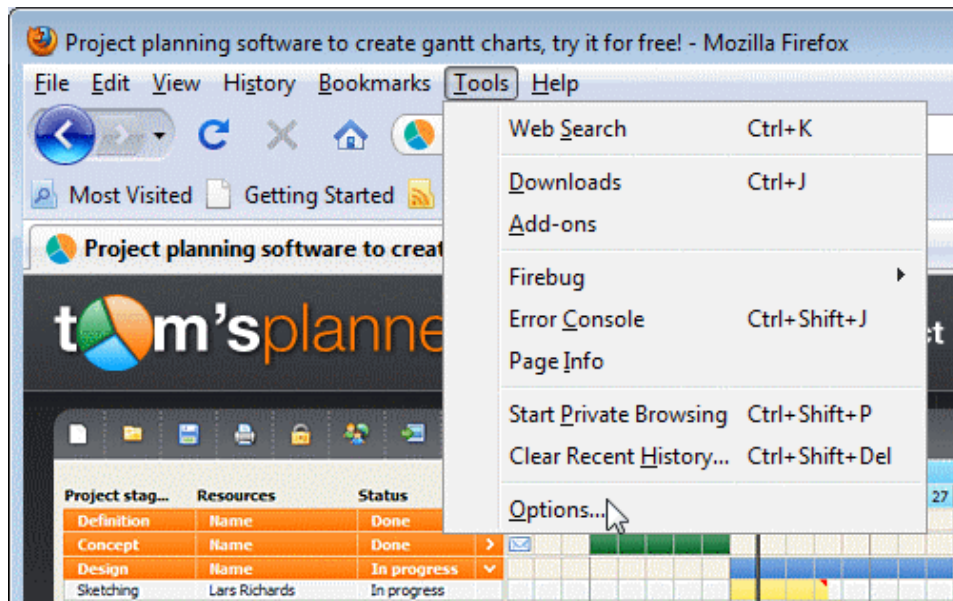
If for instance someone else becomes the project manager of one of your projects you can transfer your schedule to the Tom's Planner account of the new project manager. To do this just click on the 'my schedules' button in the toolbar and select the schedule. Then click on the change link in the owner section and follow the instructions.



Appendix A. Settings for saving schedules locally in Firefox on the PC

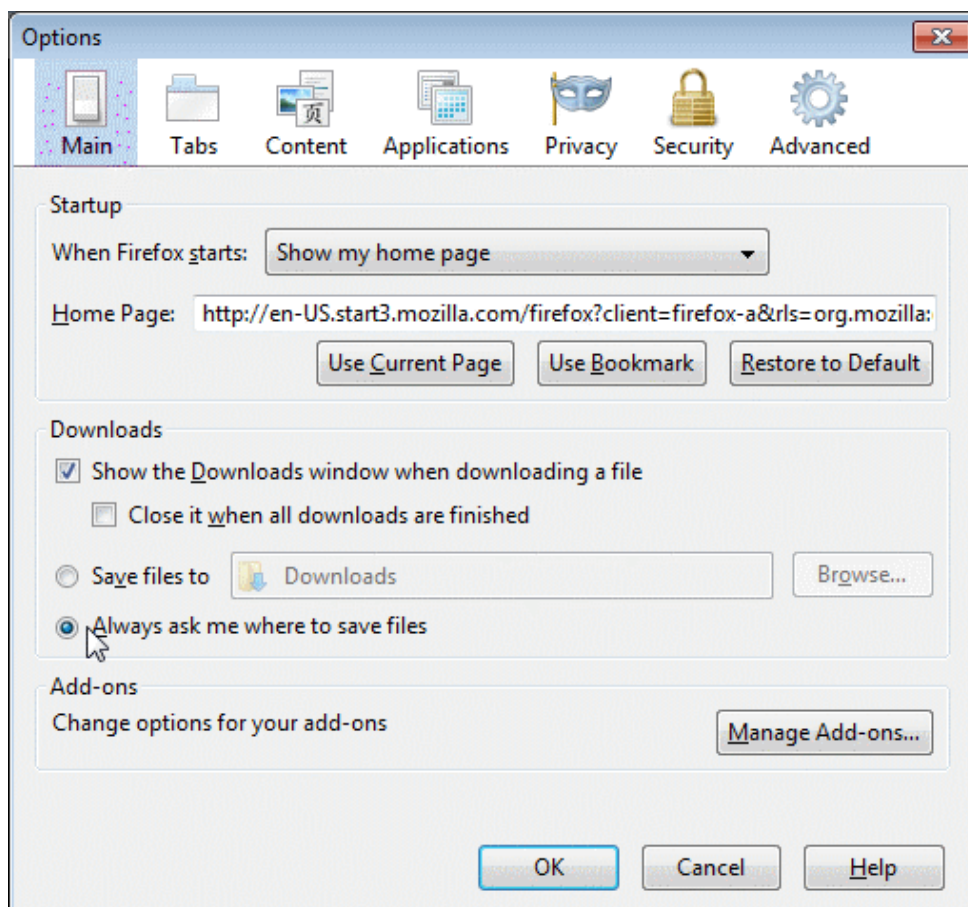
step 1:

First open the Firefox settings panel.



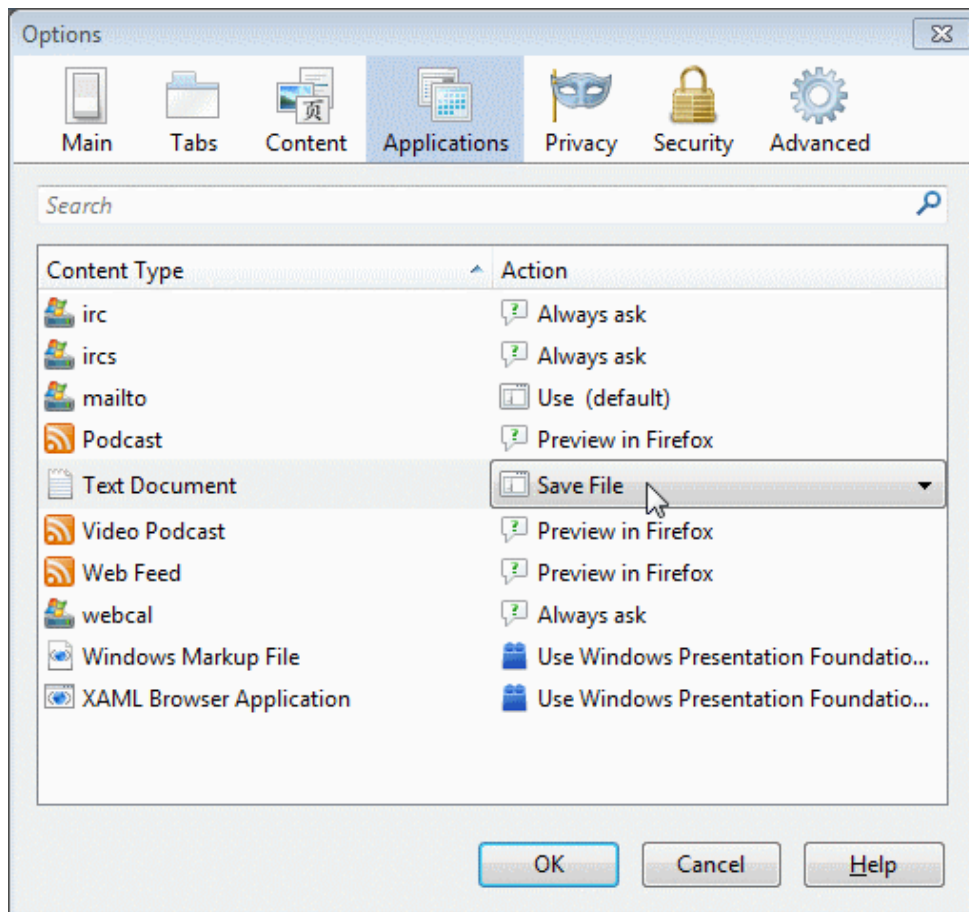
step 2:

Then make sure you are on the 'Main' tab and check the option 'Always ask me where to save files':

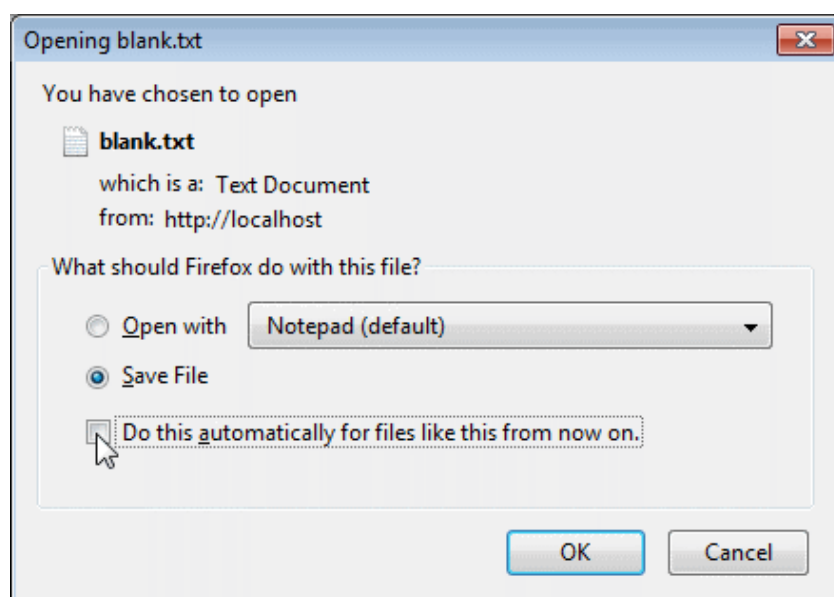


step 3:

Finally switch to the 'Applications' tab and search for the 'text document' item in the list. When there is a 'text document' item, mark this item by selecting the 'save file' option in the select box.



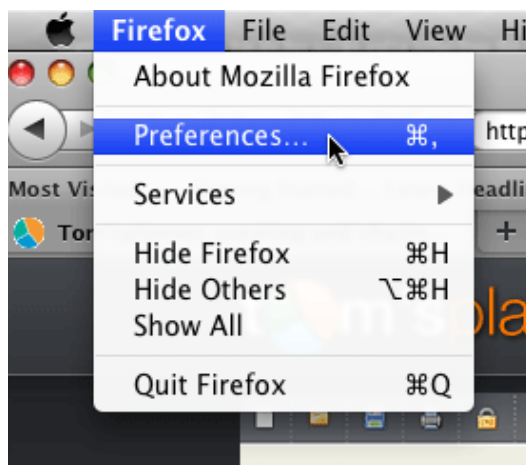
When there is no 'text document' item, just try to save a Tom's Planner file and check the option: 'do this automatically for files like this from now on' in the save dialogue.



Appendix B. Settings for saving local schedules in Firefox on the Mac

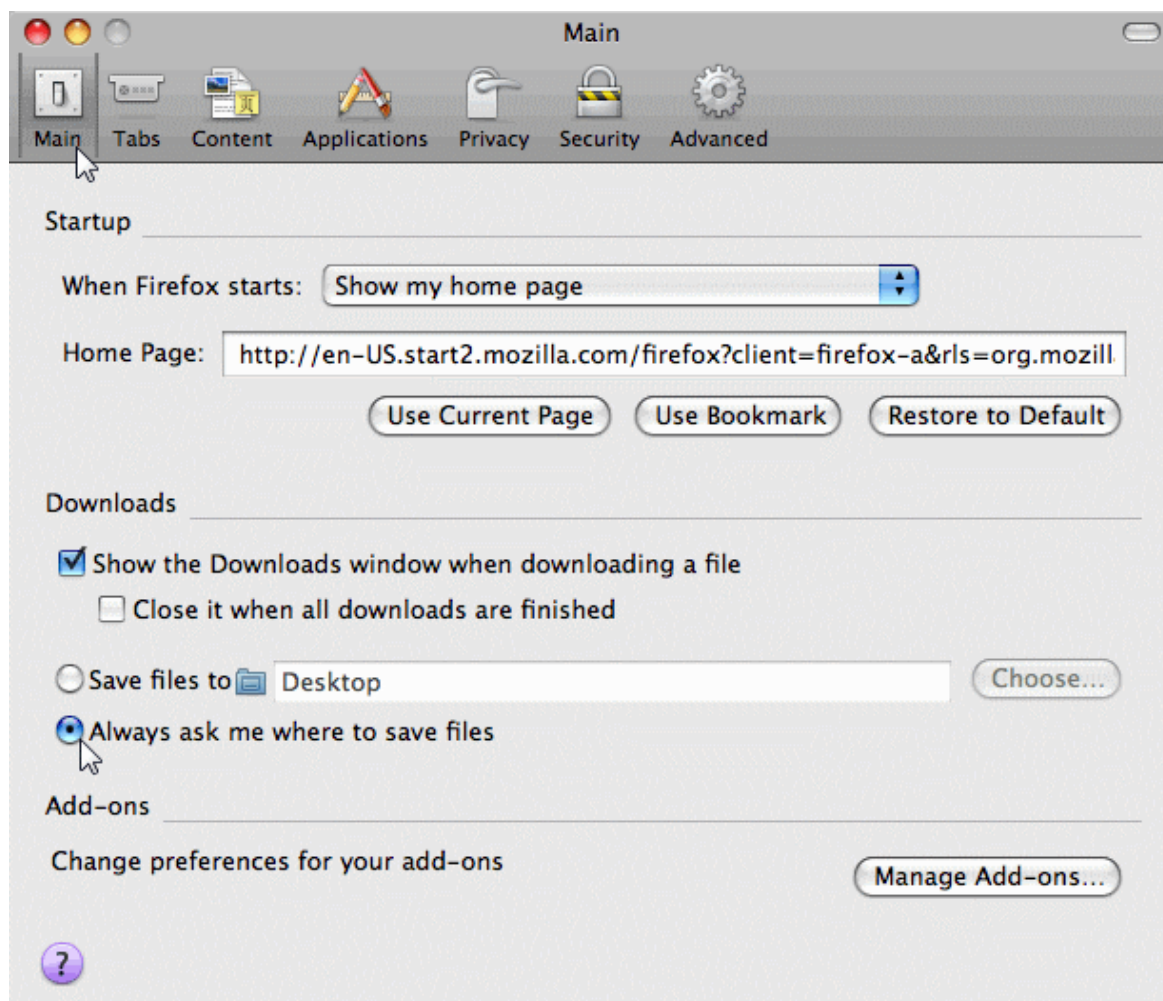
step 1:

First open the Firefox settings panel.



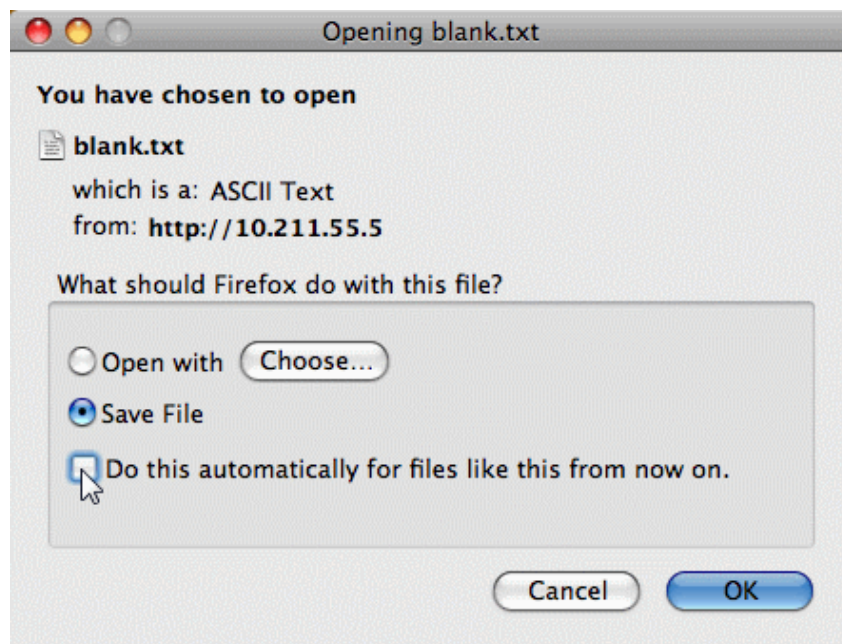
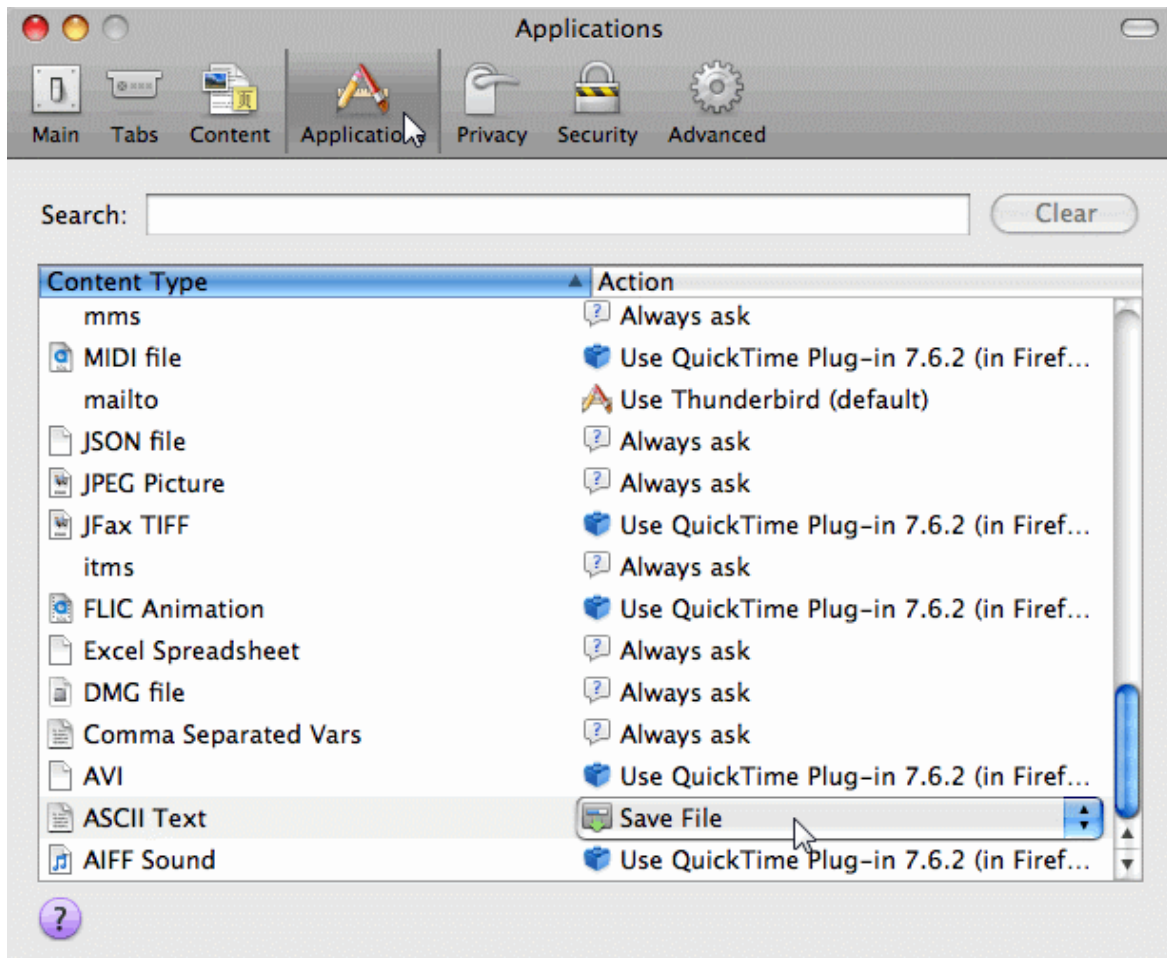
step 2:

Then make sure you are on the 'Main' tab and check the option 'Always ask me where to save files':



step 3:

Switch to the 'Applications' tab and search for the 'text document' item in the list. When there is a 'text document' item, mark this item by selecting the 'save file' option in the select box.

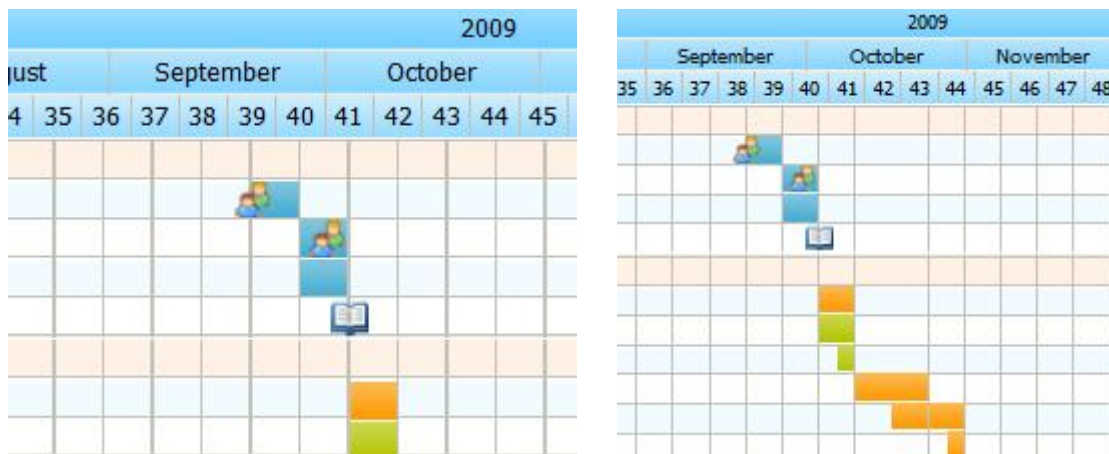


When there is no 'text document' item, just try to save a Tom's Planner file and check the option: 'do this automatically for files like this from now on' in the save dialogue.

Appendix C Trouble shooting

1. The timeline doesn't align with the grid in the chart area

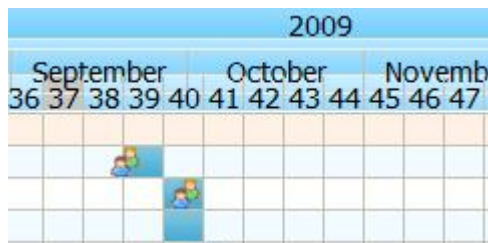
When your timeline and chart area don't align you are probably zoomed in or out in the browser. It will look like this:



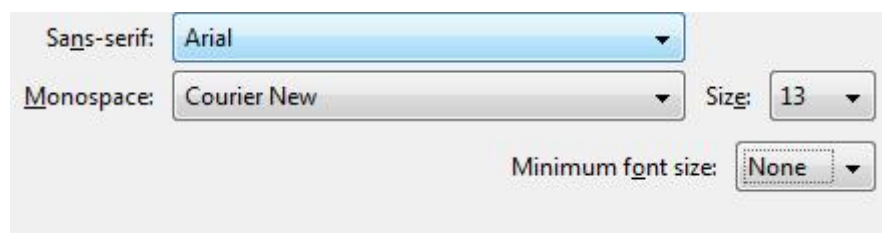
To go back to the normal view in Firefox click ctrl & 0 or go to 'view' in the browser menu, then click 'zoom' and choose 'reset'. In Internet Explore just click ctrl & - or ctrl & + depending on if you are zoomed in or out. This should solve your problem.

2. In Firefox the timeline isn't displayed correctly

If your timeline isn't displayed correctly this probably has to do with the font size of the browser.

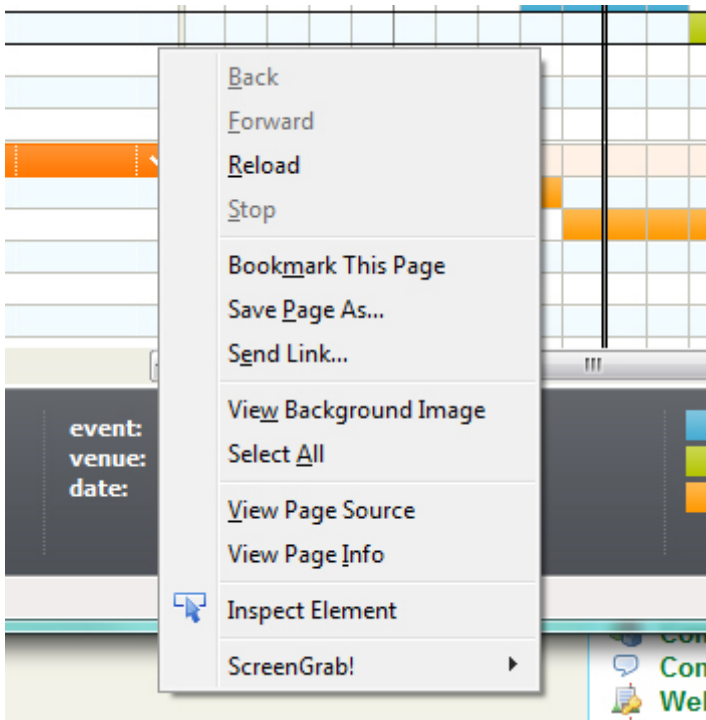


You can adjust this by choosing 'tools' in the menu of the browser, then choose 'options'. In the popup menu go to 'content' and select under 'Fonts & Colors' 'advanced options'. Here you have to adjust the minimum font size to none:

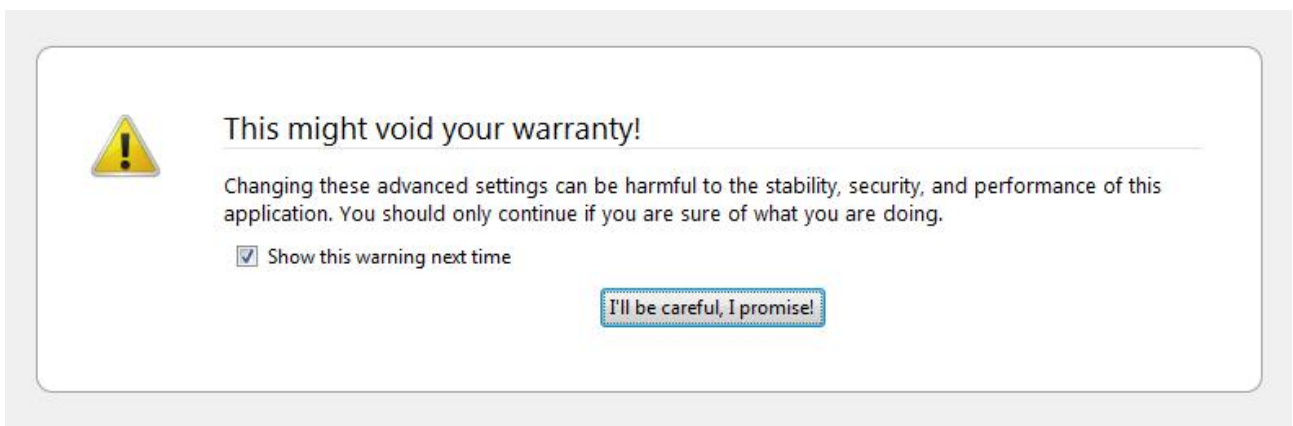


3. The right click menu is blocked by another browser window in Firefox

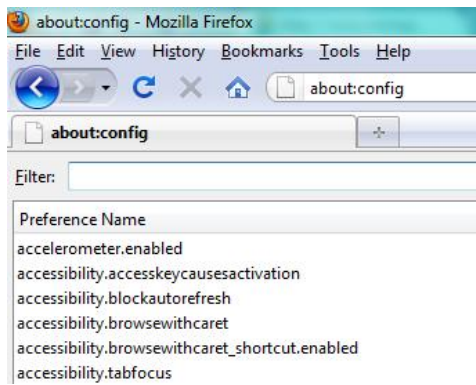
If you can't access the right click menu because a browser menu is blocking it you'll probably have to adjust the configuration of the browser.



Go to the address bar in the browser and type: <about:config> and click enter. This warning will appear:



Click through it to the configuration window:



In the 'filter' bar enter the following: `'dom.event.contextmenu.enabled'`. In the `'dom.event.contextmenu.enabled'` row at the right end it will say: **false**. Double click the word false and it will now say: **true**. This should solve your problem.